



Eileen Donoghue
City Manager

October 8, 2020

Mayor John J. Leahy
And
Members of the City Council

RE: Veterans Commission; Appointment Thereto

Dear Mr. Mayor and Members of the City Council:

Pursuant to the authority specified in the Code of the City of Lowell Chapter 9, Article X, it is with pleasure that I am appointing Latashia White, 219 Central Street, Lowell, MA 01852 to the Veterans Commission which term expires October 13, 2023, or such time thereafter until a successor is appointed and qualified.

Confirmation by the City Council is required for this appointment and is hereby requested.

I would be happy to answer any inquiry you may have concerning this appointment. I have attached her resume for your review.

Very truly yours,

Eileen M. Donoghue
City Manager

Boards:36

cc: City Auditor
Human Relations Manager
Veterans Commission
City Solicitor
City Clerk
MIS

Latashia D. White

PROFILE

- Leader
- Deliberative
- Collaborator
- Patient
- Maximizer
- Customer Service

EDUCATION

Simmons University

Boston, Massachusetts

Master's in Social Work

Expected Graduation: May 2021

University of Massachusetts Lowell

Lowell, Massachusetts

Bachelor of Science Information Technology, Business Minor

Graduated: December 2017

WORK EXPERIENCE

Abraham Lincoln Elementary

Lowell, Massachusetts

September 2019 – May 2020

Social Work Intern

- Facilitate individual and group counseling sessions weekly with social and emotional practices
- Apply knowledge of various theoretical frameworks to help analyze and assess student needs
- Perform observations of student behavior and review behaviors with supervisor
- Monitor student performance within peer groups use evaluation tools to assess progress
- Collaborate with school leadership to identify appropriate and applicable interventions for identified students which focuses on student's strengths and needs.

United States Air Force

Hanscom Air Force Base, Massachusetts

March 2006 – November 2010

Knowledge Operations Management

- Produced documentation and training on how to troubleshoot customers' issues using Air Force processes, certified new help-desk staff for 20 users
- Administered system diagnostics to determine cause of hardware and software failures
- Delivered customer service through configuration management, and initial problem-solving testing of systems to solve operation issues, restore system hardware and software to working conditions

Information Management

- Coordinated service to over 500 customers annually by providing first-line troubleshooting on both hardware and software issues giving customers flexible options and reduced work stoppages