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**FOR IMMEDIATE RELEASE**

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## Lowell City Hall, City Buildings to Reopen to the Public for Limited Hours

LOWELL, MA – City Manager Eileen Donoghue has announced that Lowell City Hall and other City buildings will reopen to the public for limited hours beginning **Tuesday, July 21, 2020**. City buildings will be open for in-person service to the public on Tuesdays from 8AM-8PM and Thursdays from 8AM-5PM until further notice. Buildings will be closed to the public on Mondays, Wednesday and Fridays.

The City of Lowell is requesting that residents and other individuals seeking to attend to City-related business continue to do so remotely when possible; online, by phone, through the mail, or by using the City's secure drop box located at City Hall's entrance at JFK Plaza. All City Departments will remain open and available to assist residents remotely during regular business hours.

Members of the public entering any City building must adhere to physical distancing guidelines, remaining six feet apart from City employee and other members of the public, and will be required to wear a face covering for duration of their visit, unless they are unable to due to a medical condition. Individuals are asked to avoid entering City buildings if they are sick or experiencing symptoms of COVID-19. Plexiglas barriers have been installed in areas of City buildings that will be accessible to the public to provide a partition between visitors and staff.

"Throughout the public health crisis, ensuring the health and safety of our workforce and maintaining essential services that Lowell residents depend on have been the City's highest priorities," said **City Manager Eileen Donoghue**. "While the City has been successful in adapting to serve residents remotely since closing to the public, we recognize that there are certain instances where members of the public may need to attend to City-related business in-person, and feel that it is important to provide convenient opportunities to do so."

City Hall and all other City buildings initially closed to the public due to concerns related to the spread of COVID-19 on Monday, March 16, 2020.

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