

# LowellSTAT Report

September 2013

Subject: Streets Division Performance Report



## Streets Division Sick Leave Usage:

Over the past three years, the Streets Division of DPW has made significant progress in addressing the issue of excessive sick leave usage by division employees. The chart in **Figure 1** shows the total divisional sick leave totals over the period of the last four (4) fiscal years. During that period the total number of sick hours used - “hours missed”- has dropped from **2,121** in FY2010 to **1,305** in FY2013. This **38.5%** reduction translates to a cumulative dollar savings of **\$12,646.80** since July 1, 2010. A combination of increased oversight by division management and a new methodology employed through the LowellSTAT process have produced these savings, which have resulted in increased productivity and less reliance on overtime to maintain service levels.

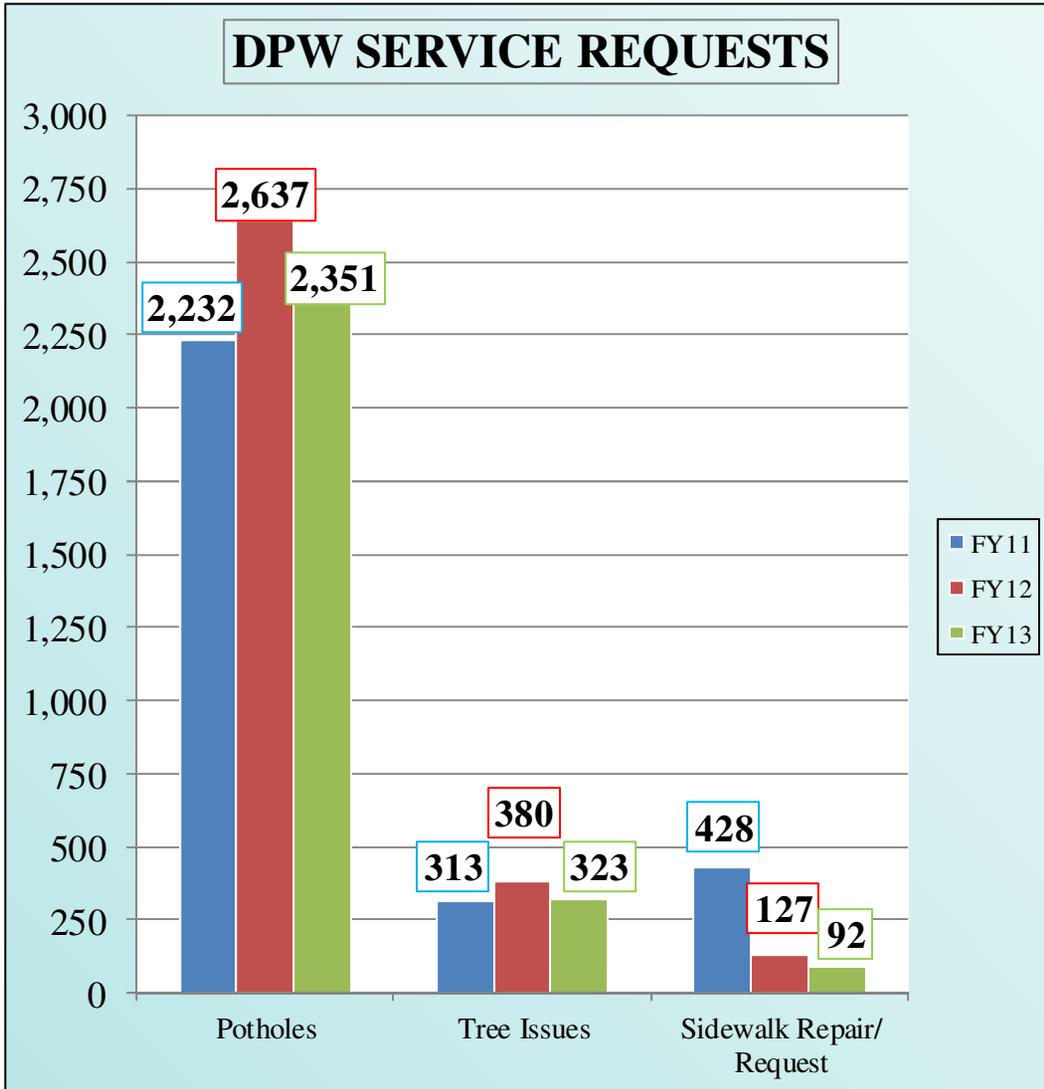


	FY13 Gross	Percent
DPW STREETS OT	\$40,575.38	25.09%
SCHOOL PAINTING OT	\$36,926.71	22.84%
CEMETERY OT	\$33,974.67	21.01%
PARKS OT	\$10,467.04	6.47%
SPECIAL EVENTS DETAIL	\$9,249.04	5.72%
LOWELL FESTIVAL	\$6,484.16	4.01%
CHAPTER 90 OT	\$5,530.87	3.42%
WASTEWATER OT	\$4,719.53	2.92%
HAZARDOUS WASTE COLLECTION	\$4,233.90	2.62%
DPW ENGINEERING OT	\$3,328.36	2.06%
PARKING DEPARTMENT	\$1,774.95	1.10%
MARKETING	\$1,706.98	1.06%
VACANT PROPERTIES OT	\$1,129.82	0.70%
WATER OT	\$653.94	0.40%
CH. 90 OT - CENTRAL ST	\$569.26	0.35%
CH. OT - LAWRENCE ST BRIDGE	\$379.50	0.23%
<b>Grand Total</b>	<b>\$161,704.11</b>	

## Streets Division Overtime:

The table in **Figure 2** displays the overtime totals accumulated by Streets Division employees in Fiscal Year 2013, separated by the types of work performed. In FY13, Streets Division employees earned **\$161,704.11** in overtime. However, much of that overtime work was dedicated to assisting other departments, such as the Parks, Water, and Parking Departments, with special projects or in assisting with the set-up and break-down of the Lowell Folk Festival and other special events throughout the year. Only **25%** (**\$40,575.38**) of the total overtime work performed by division employees was for typical day-to-day activities, such as filling potholes or tending to the City’s **235 miles of center-line road**. Streets division employees are also heavily involved in performing work related to projects funded through the Commonwealth of Massachusetts’ **Chapter 90** program, which are 100% reimburseable by the State.

**Note:** Grade given for each Fiscal Year is based on the percentage of work orders completed within the time frame listed for each type of work



### REPORT CARD

POTHoles (10 DAYS)	
FY13	89% (B+)
FY12	89% (B+)
FY11	90.5% (A-)

TREE SERVICE (30 DAYS)	
FY13	75% (C)
FY12	70% (C-)
FY11	67.9% (D+)

SIDEWALK REPAIR (60 DAYS)	
FY13	77% (C)
FY12	60% (D-)
FY11	84.3% (B)