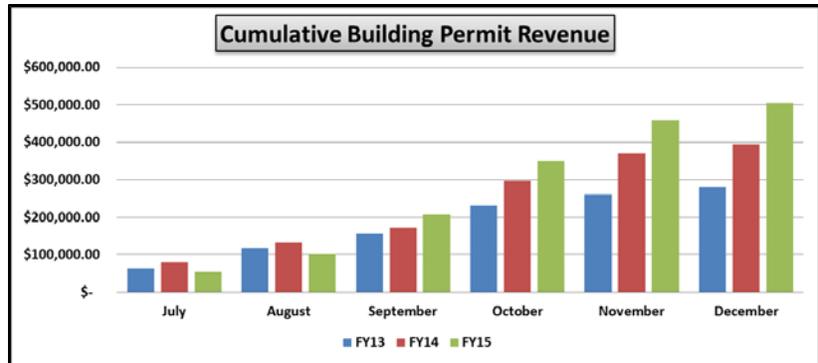


**Building Permit Revenue:**

Building Permits, which are the most substantial source of revenue in Development Services, are up significantly from the prior two fiscal years. Through the first half of FY15, Building Permits have brought in **\$505,210**



which puts the City on pace to far exceed the original conservative budget projection of **\$626,000**. Building Permit revenue has already exceeded the \$481,773 brought in during FY13 and will likely also surpass the \$680,987 brought in for FY14. There are two driving factors behind the significant increase in this revenue account. First, there have been several large construction projects that have begun in FY15. Second, Development Services has recently started to require all commercial projects to submit a **‘Final Cost Affidavit’** at the end of the project which will capture all of the change orders, cost overruns, or simply low estimates of project costs. Permits issued by Development Services are based on the cost of the project, so the Final Cost Affidavit often results in increased permitting fees to the City. In addition, these figures will be submitted to the Assessor’s Office, and should result in an increase in new growth. Overall, this policy does not increase permitting fees, but rather more accurately assesses the fees to projects based on their real costs, not a pre-construction estimate. Many other municipalities in the Commonwealth use this method, and the City has gotten no pushback from developers about this requirement.

**E-Gov Requests:** The tables on the following page show information obtained through our E-Gov system relative to Development Services. There have been **552 Development Services E-Gov requests** through the first half of FY15. The majority are in the frequently requested categories of Sanitary Code, Minimum Standards, and Dumping/Disposal of Trash. **The “Average Days to Complete Requests” figure in FY15 thus far is 3.9 days.** The longest completion time is for Building Code/Permit Questions at 14.8 days. These requests can at times require an in-depth response and as a result are expected to take slightly longer to complete. The quickest completion time is for requests relative to Snow Removal (Sidewalks). In the future, LowellSTAT aims to work with Development Services to develop specific “days to complete” targets for each request type.

<b>E-GOV REQUESTS FY15 YEAR TO DATE</b>	
<b>REQUEST TYPE</b>	<b>NUMBER OF ISSUES</b>
Air Quality Nuisance	2
Building Code Violations	19
Building Code/Permit Questions	9
Dumping or Disposal of Trash, Refuse, Hazardous Substances, Tires, Appliances or Furniture	138
Dumpsters	18
External Building 'Minimum Standards' Violation	88
Food Code Violation	13
Internal Building 'Sanitary Code' Violation	236
Residential Rental Inspection Request	10
Snow Removal (Sidewalks)	2
Trash, Solid Waste, and Recycling (General)	5
Unregistered or Abandoned Vehicle Violation	9
Zoning Code Violation	3
<b>TOTAL</b>	<b>552</b>

<b>E-GOV AVERAGE DAYS TO COMPLETE REQUEST FY15 YEAR TO DATE</b>	
<b>REQUEST TYPE</b>	<b>AVG DAYS TO COMPLETE</b>
Air Quality Nuisance	3.5
Building Code Violations	8.0
Building Code/Permit Questions	14.8
Dumping or Disposal of Trash, Refuse, Hazardous Substances, Tires, Appliances or Furniture	3.6
Dumpsters	3.6
External Building 'Minimum Standards' Violation	4.6
Food Code Violation	2.3
Internal Building 'Sanitary Code' Violation	3.7
Residential Rental Inspection Request	1.7
Snow Removal (Sidewalks)	1.0
Trash, Solid Waste, and Recycling (General)	3.6
Unregistered or Abandoned Vehicle Violation	7.1
Zoning Code Violation	3.0
<b>TOTAL</b>	<b>3.9</b>