



Shawn Machado
Assistant City Manager

MEMORANDUM

TO: Thomas A. Golden, Jr., City Manager 
FROM: Shawn Machado, Assistant City Manager
CC: Doreen Burgess & Conor Baldwin
DATE: May 5, 2025

SUBJECT: **Motion Response C. Robinson 4/29/2025** - Request the City Council and the administration consider a letter of support for H.R. 540, 9-1-1 Saves Act of 2025, to Congresswoman Trahan's office as well as to our state delegation supporting any similar legislation.

Dear Congresswoman and Members of our State Delegation,

I hope this letter finds you well. I am writing to express my strong support for H.R. 540, the 9-1-1 Saves Act of 2025, as well as to encourage our state delegation to support similar legislation that prioritizes the enhancement and funding of emergency response services.

Timely and effective emergency response is crucial to the safety and well-being of our community. The 9-1-1 Saves Act of 2025 addresses key issues impacting the recruitment, retention and training of our 9-1-1 dispatchers. These dedicated professionals are often the unsung heroes during emergencies, providing critical assistance and coordination for emergency responders. It is important that they receive the support and resources necessary to excel in their roles.

The legislation not only acknowledges the importance of dispatchers but also ensures that they are recognized as essential personnel deserving of appropriate training, equitable pay, and the resources needed to perform their duties. As emergencies can occur at any time, it is essential that those who are the first point of contact in public safety must be fully supported.



Office of the City Manager
City Hall*375 Merrimack St *Lowell, MA 01852
P:978-674-4402 * F:978-970-4007
www.LowellMA.gov

Shawn Machado
Assistant City Manager

Supporting the 9-1-1 Saves Act of 2025 is an investment in our public safety infrastructure. By advocating for fair compensation and resources for emergency dispatchers, we will improve response times, enhance community safety, and ultimately save lives.

I urge you to stand behind H.R. 540 and any similar initiative that prioritize our first responders and the critical roles they play in our society.

Thank you for your attention to this matter.

Sincerely,

Thomas A. Golden Jr.