



City of Lowell

Management Information Systems

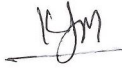
375 Merrimack Street • Lowell, MA 01852

P: 978.674-4099 • F: 978.970.4004 • www.lowellma.gov

Mirán Fernandez
Chief Information Officer
Cable TV Coordinator

John Meyers
MIS Director

MEMORANDUM

TO: Kevin J. Murphy, City Manager 

FROM: Mirán Fernandez, Chief Information Officer

DATE: October 3, 2017

SUBJECT: MOTION OF 8/8/17 BY COUNCILOR SAMARAS
"Req. City Mgr provide information from Comcast as to charges for services in Lowell versus comparable charges for services in surrounding communities."

Attached are the Comcast "Price Cards" for Lowell, Chelmsford, Dracut, Tewksbury, and Tyngsboro.

Generally speaking, pricing is consistent across all of these communities, with the only price differences listed below:

	<u>Lowell</u>	<u>Chelmsford</u>	<u>Dracut</u>	<u>Tewksbury</u>	<u>Tyngsboro</u>
Gigabit Pro Speed Upgrade	\$ 299.95	\$ 299.95	\$ 299.95	\$ 299.95	\$ 104.95
Limited Basic	\$ 12.00	\$ 12.50	\$ 7.75	\$ 18.50	\$ 18.50
Franchise related costs	\$ 0.09	\$ 0.41	\$ 0.09	\$ -	\$ 0.75
Reactivation - TV	\$ 1.99	\$ 6.00	\$ 1.99	\$ 6.00	\$ 6.00

Please note that cable rates are regulated at the state level by the Department of Telecommunications and Cable.

Services & Pricing

Effective September 21, 2017

1-800-XFINITY | xfinity.com

LOWELL, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$148.49
SurePrice⁵	\$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$161.49
SurePrice⁵	\$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited	\$171.49
SurePrice⁵	\$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime [®] , Starz [®] , The Movie Channel [®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$188.49
SurePrice⁵	\$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$216.49
SurePrice⁵	\$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited	\$246.49
SurePrice⁵	\$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$135.99
SurePrice⁵	\$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$143.49
SurePrice⁵	\$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$161.49
SurePrice⁵	\$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$171.49
SurePrice⁵	\$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
Streampix ²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Extreme Pro Speed Upgrade ³⁵	\$99.95	\$25.00	\$25.00	\$25.00	\$12.00	\$12.00	\$12.00
Gigabit Speed Upgrade ³⁵	\$104.95	\$30.00	\$30.00	\$30.00	\$17.00	\$17.00	\$17.00
Gigabit Pro Speed Upgrade ^{35,36}	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Internet Pro Plus with HBO®

Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99

Internet Pro Plus with Showtime®

Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$86.95
SurePrice⁵	\$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino

Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Economy Plus Latino Double Play

Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99

Starter Latino Double Play

Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99

Preferred Latino Double Play

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic^{13,16}	\$12.00
Broadcast TV Fee (all areas)	\$7.00
Franchise Related Cost^{15,16}	\$0.09
Expanded Basic¹⁴ Includes TV Box and remote for primary outlet	\$57.95

DIGITAL SERVICES

Digital Economy

Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
With XFINITY Voice or Internet Service	\$37.95

Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice

	\$69.95
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Digital Preferred Includes Digital Starter and the Digital Preferred Tier

	\$87.90
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Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®

	\$134.90
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Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet

	\$27.95
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Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet

	\$41.95
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Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet

	\$49.95
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Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet

	\$69.95
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XFINITY TV SERVICES

HBO®⁷

	\$15.00
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Showtime®⁷

	\$12.00
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Starz®⁷

	\$12.00
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Cinemax®⁷

	\$12.00
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The Movie Channel®⁷

	\$12.00
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Playboy®⁷

	\$15.00
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Digital Preferred Tier¹⁸ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel

	\$17.95
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Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®

	\$29.95
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Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®

	\$32.95
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Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®

	\$64.95
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Family Tier¹⁷ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel

	\$14.95
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Sports Entertainment Package⁸ Includes over 14 channels including NFL Red Zone and CBS Sports Network

	\$9.95
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HD Technology Fee¹²

	\$9.95
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DVR Service⁹

	\$10.00
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AnyRoom DVR Service¹⁰

	\$10.00
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Service to Additional TV¹¹

	\$9.95
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with DVR Service⁹

	\$19.95
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with AnyRoom DVR Service

	\$19.95
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with AnyRoom DVR Service (client)

	\$9.95
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with CableCARD¹⁹

	\$7.45
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Service to Additional TV with TV Adapter²¹

	\$5.99
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INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)

	\$9.99
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TV5 MONDE (French)

	\$9.99
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CTI-Zhong Tian Channel (Chinese/Mandarin)

	\$11.99
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RTN (Russian)

	\$14.99
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Willow Plus (South Asian/Cricket Sport)

	\$14.99
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Zee TV (South Asian)

	\$14.99
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SIC International (Portuguese)

	\$9.99
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TV Globo (Portuguese/Brazilian)

	\$19.99
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PFC (Portuguese/Brazilian)

	\$19.99
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TV Globo & PFC (Portuguese/Brazilian)

	\$24.99
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PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand

	\$12.99
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Eros Now On Demand w/a South Asian international selection

	\$9.99
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here! TV On Demand

	\$7.99
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The Jewish Channel On Demand

	\$6.99
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Disney Family Movies On Demand

	\$5.99
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Gaiam TV Fit & Yoga On Demand

	\$6.99
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Lifetime Movie Club On Demand

	\$3.99
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History Vault On Demand

	\$4.99
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Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix²³	\$4.99
Pay-Per-View and On Demand Movies and Events²² (per title or event)	Prices Vary
Vivid On Demand Subscription²⁴	\$19.99
Hustler On Demand Subscription²⁴	\$19.99
TEN On Demand Subscription²⁴	\$19.99
Girlfriends Films On Demand²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand²⁴	\$19.99
Urban Fantasy On Demand²⁴	\$19.99
Falcon On Demand²⁴	\$19.99
Homegrown Amateur On Demand²⁴	\$19.99
Evil Angel²⁴	\$19.99
Mature Lust²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{25,26} (Standard Installation)	\$29.00	N/A
Wired Home^{25,26} (Standard Installation)	\$29.00	N/A
Professional Installation^{26,27}	\$79.99	N/A
Installation of each Additional Outlet²⁸	\$14.05	\$31.55
Activation of each Additional Outlet²⁸	\$5.60	\$22.50
Relocate Additional Outlet²⁸	\$14.10	\$30.70
Connect VCR/DVD²⁸	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20

Hourly Service Charge²⁶ For custom installation work	\$35.20
In-Home Service Visit (XFINITY TV)	\$36.95
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²⁹ (per month)	\$5.00
Service Protection Plan³⁰ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

Late Fee

Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
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Unreturned or Damaged Equipment Fees³¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,32}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voice mail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY INTERNET^{1,33}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁴	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Extreme Pro³⁵	\$99.95	\$86.95
Gigabit³⁵	\$104.95	\$91.95
Gigabit Pro^{35,36}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental³⁷		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)		Replacement Cost

- Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.
- Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.
- XFINITY Home Secure requires a 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information on XFINITY Home Security go to www.xfinity.com/home.
- SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- SurePrice only available to qualifying 12 month promotional packages.
- AnyRoom[®] DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom[®] DVR Service is installed on primary outlet.
- Requires TV Box or CableCARD and Limited Basic.
- Requires Digital Starter.
- Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- Requires TV Adapter, CableCARD or TV Box.
- Requires Limited Basic.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- Discounts of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- Requires Digital Starter or Starter Latino TV.
- Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.
- Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

- Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- Requires Limited Basic and TV Box. Not available in all areas.
- Applies to XFINITY TV only installations.
- Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- Initial Installation of Service charges apply to XFINITY TV only installations.
- Applies to XFINITY TV Digital Starter and above and Starter Latino TV.
- See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermservice/comcastdigitalvoice/cdvratepricing.html>.
- Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- Not available in all areas. May require installation and non-refundable installation charge.
- Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- Requires Gigabit Pro.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FALV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049217.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

Services & Pricing

Effective September 21, 2017

1-800-XFINITY | xfinity.com

CHELMSFORD, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$148.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$161.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited

\$171.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], The Movie Channel[®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$188.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$216.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited

\$246.49

SurePrice⁵ \$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$135.99

SurePrice⁵ \$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$143.49

SurePrice⁵ \$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$161.49

SurePrice⁵ \$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$171.49

SurePrice⁵ \$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
Streampix ²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Extreme Pro Speed Upgrade ³⁵	\$99.95	\$25.00	\$25.00	\$25.00	\$12.00	\$12.00	\$12.00
Gigabit Speed Upgrade ³⁵	\$104.95	\$30.00	\$30.00	\$30.00	\$17.00	\$17.00	\$17.00
Gigabit Pro Speed Upgrade ^{35,36}	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Internet Pro Plus with HBO®

Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99

Internet Pro Plus with Showtime®

Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$86.95
SurePrice⁵	\$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino

Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Economy Plus Latino Double Play

Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99

Starter Latino Double Play

Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99

Preferred Latino Double Play

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic^{13,16}	\$12.50
Broadcast TV Fee (all areas)	\$7.00
Franchise Related Cost^{15,16}	\$0.41
Expanded Basic¹⁴ Includes TV Box and remote for primary outlet	\$57.45

DIGITAL SERVICES

Digital Economy

Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
With XFINITY Voice or Internet Service	\$37.95

Digital Starter

Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$69.95
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Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
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Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
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Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
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Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95
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Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
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Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95
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XFINITY TV SERVICES

HBO®⁷	\$15.00
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Showtime®⁷	\$12.00
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Starz®⁷	\$12.00
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Cinemax®⁷	\$12.00
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The Movie Channel®⁷	\$12.00
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Playboy®⁷	\$15.00
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Digital Preferred Tier¹⁸ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
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Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
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Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95
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Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
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Sports Entertainment Package⁸ Includes over 14 channels including NFL Red Zone and CBS Sports Network	\$9.95
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Family Tier¹⁷ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
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HD Technology Fee¹²	\$9.95
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DVR Service⁹	\$10.00
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AnyRoom DVR Service¹⁰	\$10.00
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Service to Additional TV¹¹	\$9.95
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with DVR Service ⁹	\$19.95
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with AnyRoom DVR Service	\$19.95
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with AnyRoom DVR Service (client)	\$9.95
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with CableCARD ¹⁹	\$7.45
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Service to Additional TV with TV Adapter²¹	\$5.99
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INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
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TV5 MONDE (French)	\$9.99
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CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
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RTN (Russian)	\$14.99
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Willow Plus (South Asian/Cricket Sport)	\$14.99
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Zee TV (South Asian)	\$14.99
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SIC International (Portuguese)	\$9.99
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TV Globo (Portuguese/Brazilian)	\$19.99
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PFC (Portuguese/Brazilian)	\$19.99
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TV Globo & PFC (Portuguese/Brazilian)	\$24.99
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PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand	\$12.99
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Eros Now On Demand w/a South Asian international selection	\$9.99
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here! TV On Demand	\$7.99
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The Jewish Channel On Demand	\$6.99
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Disney Family Movies On Demand	\$5.99
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Gaiam TV Fit & Yoga On Demand	\$6.99
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Lifetime Movie Club On Demand	\$3.99
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History Vault On Demand	\$4.99
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Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix²³	\$4.99
Pay-Per-View and On Demand Movies and Events²² (per title or event)	Prices Vary
Vivid On Demand Subscription²⁴	\$19.99
Hustler On Demand Subscription²⁴	\$19.99
TEN On Demand Subscription²⁴	\$19.99
Girlfriends Films On Demand²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand²⁴	\$19.99
Urban Fantasy On Demand²⁴	\$19.99
Falcon On Demand²⁴	\$19.99
Homegrown Amateur On Demand²⁴	\$19.99
Evil Angel²⁴	\$19.99
Mature Lust²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{25,26} (Standard Installation)	\$29.00	N/A
Wired Home^{25,26} (Standard Installation)	\$29.00	N/A
Professional Installation^{26,27}	\$79.99	N/A
Installation of each Additional Outlet²⁸	\$14.05	\$31.55
Activation of each Additional Outlet²⁸	\$5.60	\$22.50
Relocate Additional Outlet²⁸	\$14.10	\$30.70
Connect VCR/DVD²⁸	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20

Hourly Service Charge²⁶ For custom installation work	\$35.20
In-Home Service Visit (XFINITY TV)	\$36.95
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²⁹ (per month)	\$5.00
Service Protection Plan³⁰ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

Late Fee

Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
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Unreturned or Damaged Equipment Fees³¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,32}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voice mail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY INTERNET^{1,33}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁴	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Extreme Pro³⁵	\$99.95	\$86.95
Gigabit³⁵	\$104.95	\$91.95
Gigabit Pro^{35,36}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental³⁷		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)		Replacement Cost

1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.

2 Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.

3 XFINITY Home Secure requires a 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information on XFINITY Home Security go to www.xfinity.com/home.

4 SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

5 SurePrice only available to qualifying 12 month promotional packages.

6 AnyRoom DVR Service is included with HD Premier Triple Play, HD Complete Triple Play, XH PF HD Premier Triple Play, XH PM HD Premier Triple Play, XH PF HD Complete Triple Play and XH PM HD Complete Triple Play if AnyRoom DVR Service is installed on primary outlet.

7 Requires TV Box or CableCARD and Limited Basic.

8 Requires Digital Starter.

9 Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.

10 Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

11 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.

12 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

13 Requires TV Adapter, CableCARD or TV Box.

14 Requires Limited Basic.

15 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

16 Discounts of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

17 Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

18 Requires Digital Starter or Starter Latino TV.

19 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.

20 Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.

21 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

22 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

23 Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.

24 Requires Limited Basic and TV Box. Not available in all areas.

25 Applies to XFINITY TV only installations.

26 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

27 Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.

28 Initial Installation of Service charges apply to XFINITY TV only installations.

29 Applies to XFINITY TV Digital Starter and above and Starter Latino TV.

30 See <http://www.xfinity.com/spp> for information on Service Protection Plan.

31 Contact 1-800-XFINITY for questions regarding equipment replacement charges.

32 Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdrvstatepricing.html>.

33 Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

34 Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

35 Not available in all areas. May require installation and non-refundable installation charge.

36 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

37 Requires Gigabit Pro.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FALL; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

Services & Pricing

Effective September 21, 2017

1-800-XFINITY | xfinity.com

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BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$148.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$161.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited

\$171.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], The Movie Channel[®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$188.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$216.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited

\$246.49

SurePrice⁵ \$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$135.99

SurePrice⁵ \$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$143.49

SurePrice⁵ \$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$161.49

SurePrice⁵ \$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$171.49

SurePrice⁵ \$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO[®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz[®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax[®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
Streampix²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Extreme Pro Speed Upgrade³⁵	\$99.95	\$25.00	\$25.00	\$25.00	\$12.00	\$12.00	\$12.00
Gigabit Speed Upgrade³⁵	\$104.95	\$30.00	\$30.00	\$30.00	\$17.00	\$17.00	\$17.00
Gigabit Pro Speed Upgrade^{35,36}	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet \$82.95

SurePrice⁵ \$64.99

Internet Pro Plus with HBO®

Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet \$89.95

SurePrice⁵ \$74.99

Internet Pro Plus with Showtime®

Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet \$86.95

SurePrice⁵ \$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet \$149.85

SurePrice⁵ \$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet \$187.99

SurePrice⁵ \$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino

Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet \$82.95

SurePrice⁵ \$64.99

Economy Plus Latino Double Play

Includes Economy Plus Latino TV for primary outlet and Performance Internet \$111.90

SurePrice⁵ \$99.99

Starter Latino Double Play

Includes Starter Latino TV for primary outlet and Performance Internet \$131.90

SurePrice⁵ \$109.99

Preferred Latino Double Play

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet \$167.80

SurePrice⁵ \$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic¹³ \$7.75

Broadcast TV Fee \$7.00

Franchise Related Cost¹⁵ \$0.09

Expanded Basic¹⁴ Includes TV Box and remote for primary outlet \$62.20

DIGITAL SERVICES

Digital Economy

Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice \$39.95

With XFINITY Voice or Internet Service \$37.95

Digital Starter¹⁶ Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice \$69.95

Digital Preferred Includes Digital Starter and the Digital Preferred Tier \$87.90

Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel® \$134.90

Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet \$27.95

Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet \$41.95

Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet \$49.95

Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet \$69.95

XFINITY TV SERVICES

HBO®⁷ \$15.00

Showtime®⁷ \$12.00

Starz®⁷ \$12.00

Cinemax®⁷ \$12.00

The Movie Channel®⁷ \$12.00

Playboy®⁷ \$15.00

Digital Preferred Tier¹⁸ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel \$17.95

Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel® \$29.95

Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO® \$32.95

Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel® \$64.95

Sports Entertainment Package⁸ Includes over 14 channels including NFL Red Zone and CBS Sports Network \$9.95

Family Tier¹⁷ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel \$14.95

HD Technology Fee¹² \$9.95

DVR Service⁹ \$10.00

AnyRoom DVR Service¹⁰ \$10.00

Service to Additional TV¹¹ \$9.95

with DVR Service⁹ \$19.95

with AnyRoom DVR Service \$19.95

with AnyRoom DVR Service (client) \$9.95

with CableCARD¹⁹ \$7.45

Service to Additional TV with TV Adapter²¹ \$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian) \$9.99

TV5 MONDE (French) \$9.99

CTI-Zhong Tian Channel (Chinese/Mandarin) \$11.99

RTN (Russian) \$14.99

Willow Plus (South Asian/Cricket Sport) \$14.99

Zee TV (South Asian) \$14.99

SIC International (Portuguese) \$9.99

TV Globo (Portuguese/Brazilian) \$19.99

PFC (Portuguese/Brazilian) \$19.99

TV Globo & PFC (Portuguese/Brazilian) \$24.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand \$12.99

Eros Now On Demand w/a South Asian international selection \$9.99

here! TV On Demand \$7.99

The Jewish Channel On Demand \$6.99

Disney Family Movies On Demand \$5.99

Gaiam TV Fit & Yoga On Demand \$6.99

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix ²³	\$4.99
Pay-Per-View and On Demand Movies and Events ²² (per title or event)	Prices Vary
Vivid On Demand Subscription ²⁴	\$19.99
Hustler On Demand Subscription ²⁴	\$19.99
TEN On Demand Subscription ²⁴	\$19.99
Girlfriends Films On Demand ²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand ²⁴	\$19.99
Urban Fantasy On Demand ²⁴	\$19.99
Falcon On Demand ²⁴	\$19.99
Homegrown Amateur On Demand ²⁴	\$19.99
Evil Angel ²⁴	\$19.99
Mature Lust ²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings [®]	Call 1-800-XFINITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{25,26} (Standard Installation)	\$29.00	N/A
Wired Home ^{25,26} (Standard Installation)	\$29.00	N/A
Professional Installation ^{26,27}	\$79.99	N/A
Installation of each Additional Outlet ²⁸	\$14.05	\$31.55
Activation of each Additional Outlet ²⁸	\$5.60	\$22.50
Relocate Additional Outlet ²⁸	\$14.10	\$30.70
Connect VCR/DVD ²⁸	\$8.00	\$20.25

Upgrade of Service (In-home visit required)	\$29.05
Downgrade of Service (In-home visit required)	\$13.20
Hourly Service Charge ²⁶ For custom installation work	\$35.20
In-Home Service Visit (XFINITY TV)	\$36.95
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ²⁹ (per month)	\$5.00
Service Protection Plan ³⁰ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

5% of overdue balance

Late Fee

Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
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Unreturned or Damaged Equipment Fees ³¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide [®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,32}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
XFINITY Voice—Local with More With TV or Internet Service	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
XFINITY Voice—Local with More With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voice mail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)	Replacement Cost
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XFINITY INTERNET^{1,33}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁴	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Extreme Pro³⁵	\$99.95	\$86.95
Gigabit³⁵	\$104.95	\$91.95
Gigabit Pro^{35,36}	\$299.95	\$299.95

Internet/Voice Equipment Rental	\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental³⁷	\$19.95
Additional IP Address (first)	\$4.95
Additional IP Address (each additional, up to 3 additional)	\$9.00
Wireless Adapter (each, one-time charge)	\$30.00
Gigabit Pro Activation Fee (per occurrence)	\$500.00
In-Home Service Visit (per occurrence)	\$40.00

Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)	Replacement Cost
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- Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.
- Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.
- XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.
- SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- SurePrice only available to qualifying 12 month promotional packages.
- AnyRoom[®] DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom[®] DVR Service is installed on primary outlet.
- Requires TV Box or CableCARD and Limited Basic.
- Requires Digital Starter.
- Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- Requires TV Adapter, CableCARD or TV Box.
- Requires Limited Basic.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- Requires Digital Starter or Starter Latino TV.
- Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.

- Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/Internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- Requires Limited Basic and TV Box. Not available in all areas.
- Applies to XFINITY TV only installations.
- Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- Initial Installation of Service charges apply to XFINITY TV only installations.
- Applies to XFINITY TV Digital Starter and above and Starter Latino TV.
- See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdrstaterpricing.html>.
- Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- Not available in all areas. May require installation and non-refundable installation charge.
- Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- Requires Gigabit Pro.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118, CT: ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FA/LV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** Lic# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104,-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

Services & Pricing

Effective September 21, 2017

1-800-XFINITY | xfinity.com

TEWKSBURY, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$148.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$161.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited

\$171.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], The Movie Channel[®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$188.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$216.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited

\$246.49

SurePrice⁵ \$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$135.99

SurePrice⁵ \$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$143.49

SurePrice⁵ \$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$161.49

SurePrice⁵ \$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$171.49

SurePrice⁵ \$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO[®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz[®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax[®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
Streampix²²	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Extreme Pro Speed Upgrade³⁴	\$99.95	\$25.00	\$25.00	\$25.00	\$12.00	\$12.00	\$12.00
Gigabit Speed Upgrade³⁴	\$104.95	\$30.00	\$30.00	\$30.00	\$17.00	\$17.00	\$17.00
Gigabit Pro Speed Upgrade^{34,35}	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus	
Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99
Internet Pro Plus with HBO®	
Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99
Internet Pro Plus with Showtime®	
Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$86.95
SurePrice⁵	\$74.99
Preferred XF Double Play	
Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99
Premier XF Double Play	
Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino	
Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99
Economy Plus Latino Double Play	
Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99
Starter Latino Double Play	
Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99
Preferred Latino Double Play	
Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic¹³	\$18.50
Broadcast TV Fee	\$7.00
Expanded Basic¹⁴ Includes TV Box and remote for primary outlet	\$51.45

DIGITAL SERVICES

Digital Economy	
Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter¹⁵ Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$69.95
Digital Preferred	
Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
Basic Latino TV Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
Economy Latino TV Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95

Economy Plus Latino TV Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
Starter Latino TV Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO®⁷	\$15.00
Showtime®⁷	\$12.00
Starz®⁷	\$12.00
Cinemax®⁷	\$12.00
The Movie Channel®⁷	\$12.00
Playboy®⁷	\$15.00
Digital Preferred Tier¹⁷ Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
Sports Entertainment Package⁸ Includes over 14 channels including NFL Red Zone and CBS Sports Network	\$9.95
Family Tier¹⁶ Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom DVR Service¹⁰	\$10.00
Service to Additional TV¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom DVR Service	\$19.95
with AnyRoom DVR Service (client)	\$9.95
with CableCARD ¹⁸	\$7.45
Service to Additional TV with TV Adapter²⁰	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99
PFC (Portuguese/Brazilian)	\$19.99
TV Globo & PFC (Portuguese/Brazilian)	\$24.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹⁹

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix²²	\$4.99
Pay-Per-View and On Demand Movies and Events²¹ (per title or event)	Prices Vary
Vivid On Demand Subscription²³	\$19.99
Hustler On Demand Subscription²³	\$19.99
TEN On Demand Subscription²³	\$19.99
Girlfriends Films On Demand²³	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand²³	\$19.99
Urban Fantasy On Demand²³	\$19.99
Falcon On Demand²³	\$19.99
Homegrown Amateur On Demand²³	\$19.99
Evil Angel²³	\$19.99
Mature Lust²³	\$19.99

SPORTS PACKAGES¹⁹

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{24,25} (Standard Installation)	\$29.00	N/A
Wired Home^{24,25} (Standard Installation)	\$29.00	N/A
Professional Installation^{25,26}	\$79.99	N/A
Installation of each Additional Outlet²⁷	\$14.05	\$31.55
Activation of each Additional Outlet²⁷	\$5.60	\$22.50
Relocate Additional Outlet²⁷	\$14.10	\$30.70
Connect VCR/DVD²⁷	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20

Hourly Service Charge²⁵ For custom installation work	\$35.20
In-Home Service Visit (XFINITY TV)	\$36.95
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²⁸ (per month)	\$5.00
Service Protection Plan²⁹ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

Late Fee

Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
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Unreturned or Damaged Equipment Fees³⁰ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,31}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees³⁰ (per piece, per occurrence)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY INTERNET^{1,32}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³³	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Extreme Pro³⁴	\$99.95	\$86.95
Gigabit³⁴	\$104.95	\$91.95
Gigabit Pro^{34,35}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental³⁶		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees³⁰ (per piece, per occurrence)		Replacement Cost

- 1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.
- 2 Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.
- 3 XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.
- 4 SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- 5 SurePrice only available to qualifying 12 month promotional packages.
- 6 AnyRoom[®] DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom[®] DVR Service is installed on primary outlet.
- 7 Requires TV Box or CableCARD and Limited Basic.
- 8 Requires Digital Starter.
- 9 Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.
- 10 Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 11 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- 12 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 13 Requires TV Adapter, CableCARD or TV Box.
- 14 Requires Limited Basic.
- 15 Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 16 Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- 17 Requires Digital Starter or Starter Latino TV.
- 18 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.
- 19 Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.
- 20 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.
- 21 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

- 22 Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- 23 Requires Limited Basic and TV Box. Not available in all areas.
- 24 Applies to XFINITY TV only installations.
- 25 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- 26 Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- 27 Initial Installation of Service charges apply to XFINITY TV only installations.
- 28 Applies to XFINITY TV Digital Starter and above and Starter Latino TV.
- 29 See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- 30 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 31 Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermservice/comcastdigitalvoice/cdvrstatepricing.html>.
- 32 Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- 33 Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- 34 Not available in all areas. May require installation and non-refundable installation charge.
- 35 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- 36 Requires Gigabit Pro.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FALV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049217.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.

Services & Pricing

Effective September 21, 2017

1-800-XFINITY | xfinity.com

TYNGSBOROUGH, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$148.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited

\$161.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited

\$171.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], The Movie Channel[®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$188.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited

\$216.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited

\$246.49

SurePrice⁵ \$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$135.99

SurePrice⁵ \$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$143.49

SurePrice⁵ \$134.99

Preferred Latino Triple Play

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$161.49

SurePrice⁵ \$144.99

Preferred Extra Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.

\$171.49

SurePrice⁵ \$154.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO[®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz[®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax[®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel[®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
Streampix²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Extreme Pro Speed Upgrade³⁵	\$99.95	\$25.00	\$25.00	\$25.00	\$12.00	\$12.00	\$12.00
Gigabit Speed Upgrade³⁵	\$104.95	\$30.00	\$30.00	\$30.00	\$17.00	\$17.00	\$17.00
Gigabit Pro Speed Upgrade^{35,36}	\$104.95	\$30.00	\$30.00	\$30.00	\$17.00	\$17.00	\$17.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Internet Pro Plus with HBO®

Includes Digital Economy, HBO® and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99

Internet Pro Plus with Showtime®

Includes Digital Economy, Showtime® and Streampix for primary outlet and Performance Pro Internet	\$86.95
SurePrice⁵	\$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY LATINO DOUBLE PLAY PACKAGES

Internet Plus Latino

Includes Basic Latino TV, TV Box and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Economy Plus Latino Double Play

Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99

Starter Latino Double Play

Includes Starter Latino TV for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99

Preferred Latino Double Play

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

XFINITY TV¹

BASIC SERVICES

Limited Basic^{13,16}	\$18.50
Broadcast TV Fee	\$7.00
Franchise Related Cost¹⁵	\$0.75
Expanded Basic¹⁴ Includes TV Box and remote for primary outlet	\$51.45

DIGITAL SERVICES

Digital Economy

Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice	\$39.95
With XFINITY Voice or Internet Service	\$37.95

Digital Starter

Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice	\$69.95
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Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
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Digital Premier

Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
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Basic Latino TV

Includes Limited Basic, XFINITY TV Latino, TV Box and remote for primary outlet	\$27.95
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Economy Latino TV

Includes Digital Economy and XFINITY TV Latino for primary outlet	\$41.95
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Economy Plus Latino TV

Includes Economy Latino TV and additional digital channels for primary outlet	\$49.95
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Starter Latino TV

Includes Economy Plus Latino TV and additional digital channels for primary outlet	\$69.95
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XFINITY TV SERVICES

HBO®⁷	\$15.00
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Showtime®⁷	\$12.00
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Starz®⁷	\$12.00
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Cinemax®⁷	\$12.00
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The Movie Channel®⁷	\$12.00
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Playboy®⁷	\$15.00
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Digital Preferred Tier¹⁸

Includes over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel	\$17.95
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Digital Preferred Tier plus One Premium

Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
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Digital Preferred Tier with HBO®

Includes Digital Preferred Tier and HBO®	\$32.95
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Digital Premier Tier

Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$64.95
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Sports Entertainment Package⁸

Includes over 14 channels including NFL Red Zone and CBS Sports Network	\$9.95
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Family Tier¹⁷

Includes over 10 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel	\$14.95
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HD Technology Fee¹²	\$9.95
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DVR Service⁹	\$10.00
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AnyRoom DVR Service¹⁰	\$10.00
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Service to Additional TV¹¹	\$9.95
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with DVR Service ⁹	\$19.95
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with AnyRoom DVR Service	\$19.95
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with AnyRoom DVR Service (client)	\$9.95
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with CableCARD ¹⁹	\$7.45
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Service to Additional TV with TV Adapter²¹	\$5.99
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INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
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TV5 MONDE (French)	\$9.99
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CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
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RTN (Russian)	\$14.99
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Willow Plus (South Asian/Cricket Sport)	\$14.99
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Zee TV (South Asian)	\$14.99
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SIC International (Portuguese)	\$9.99
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TV Globo (Portuguese/Brazilian)	\$19.99
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PFC (Portuguese/Brazilian)	\$19.99
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TV Globo & PFC (Portuguese/Brazilian)	\$24.99
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PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand	\$12.99
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Eros Now On Demand w/a South Asian international selection	\$9.99
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here! TV On Demand	\$7.99
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The Jewish Channel On Demand	\$6.99
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Disney Family Movies On Demand	\$5.99
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Gaiam TV Fit & Yoga On Demand	\$6.99
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Lifetime Movie Club On Demand	\$3.99
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History Vault On Demand	\$4.99
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Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix²³	\$4.99
Pay-Per-View and On Demand Movies and Events²² (per title or event)	Prices Vary
Vivid On Demand Subscription²⁴	\$19.99
Hustler On Demand Subscription²⁴	\$19.99
TEN On Demand Subscription²⁴	\$19.99
Girlfriends Films On Demand²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand²⁴	\$19.99
Urban Fantasy On Demand²⁴	\$19.99
Falcon On Demand²⁴	\$19.99
Homegrown Amateur On Demand²⁴	\$19.99
Evil Angel²⁴	\$19.99
Mature Lust²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.00
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$1.80
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{25,26} (Standard Installation)	\$29.00	N/A
Wired Home^{25,26} (Standard Installation)	\$29.00	N/A
Professional Installation^{26,27}	\$79.99	N/A
Installation of each Additional Outlet²⁸	\$14.05	\$31.55
Activation of each Additional Outlet²⁸	\$5.60	\$22.50
Relocate Additional Outlet²⁸	\$14.10	\$30.70
Connect VCR/DVD²⁸	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20

Hourly Service Charge²⁶ For custom installation work	\$35.20
In-Home Service Visit (XFINITY TV)	\$36.95
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)	\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)	\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²⁹ (per month)	\$5.00
Service Protection Plan³⁰ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

Late Fee

Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
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Unreturned or Damaged Equipment Fees³¹ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide[®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,32}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions	
Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voice mail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

XFINITY INTERNET^{1,33}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁴	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Extreme Pro³⁵	\$99.95	\$86.95
Gigabit³⁵	\$104.95	\$91.95
Gigabit Pro^{35,36}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental³⁷		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees³¹ (per piece, per occurrence)		Replacement Cost

1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an XFINITY TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.

2 Requires Internet/Voice Equipment, except for the Complete Triple Play Packages.

3 XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.

4 SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play and HD Preferred Extra XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

5 SurePrice only available to qualifying 12 month promotional packages.

6 AnyRoom[®] DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom[®] DVR Service is installed on primary outlet.

7 Requires TV Box or CableCARD and Limited Basic.

8 Requires Digital Starter.

9 Requires HD Technology Fee. Service to Additional TV required for DVR Service on additional TVs. Not available to customers with Limited Basic only.

10 Sold only with Service to Additional TV for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

11 Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.

12 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

13 Requires TV Adapter, CableCARD or TV Box.

14 Requires Limited Basic.

15 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

16 Discount of \$2.00 off of Limited Basic available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

17 Requires TV Box and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

18 Requires Digital Starter or Starter Latino TV.

19 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.

20 Requires TV Box and Limited Basic. Subscription can be billed at once or in 4 total payments. Restrictions may apply.

21 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

22 Price of Pay-Per-View or On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

23 Requires TV Box and Limited Basic to receive Streampix on television. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>. Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.

24 Requires Limited Basic and TV Box. Not available in all areas.

25 Applies to XFINITY TV only installations.

26 Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

27 Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.

28 Initial Installation of Service charges apply to XFINITY TV only installations.

29 Applies to XFINITY TV Digital Starter and above and Starter Latino TV.

30 See <http://www.xfinity.com/spp> for information on Service Protection Plan.

31 Contact 1-800-XFINITY for questions regarding equipment replacement charges.

32 Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermservice/comcastdigitalvoice/cdrstatepricing.html>.

33 Internet/Voice Equipment required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

34 Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

35 Not available in all areas. May require installation and non-refundable installation charge.

36 Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

37 Requires Gigabit Pro.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FALV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049217.

MS: 15018010

Valid 4/19/17. See www.xfinity.com/home-security for current list.